Device Tracker v4.1
Release Notes – January 2021

Highlights

Device Tracker can now locate a device even when that device is powered off if it has a secondary BLE beaconing capability.

Supported Devices

- Added device support for EC50. See Supported Devices.

New Features

- Locate a device when powered off based on its secondary BLE beacons transmitted. Applies to devices with a secondary BLE.
- Device Tracker service now available to start the app without user interaction during device deployment.
- Administrator or manager can now scan a barcode for username and password during login.

Resolved Issues

- After repeatedly launching Device Tracker over several weeks without rebooting the device, the app may become unresponsive.
- When there are multiple pools of licenses with different expiration dates, an incorrect or negative license count is reported when the licenses expire.

Usage Notes

None

Known Issues

- When installing the application on a mobile device using an EMM, some EMMs do not grant all the required permissions for the application to run in the background to track the device. Alternatively, an XML file can be generated from the StageNow profile and consumed by the EMM granting all permissions. Refer to the Device Tracker installation guide.

About Device Tracker

Device Tracker is a cloud-based scalable solution that easily tracks Zebra Android mobile devices, finds missing devices and helps prevent device inventory shrinkage. Misplaced or lost devices within a facility are tracked by leveraging existing Wi-Fi network infrastructure and utilizing Bluetooth technology and audio chirping to locate

devices. When locating a device, Device Tracker identifies the general area where the device is located based on the Access Point (AP) it is connected to within the facility. The visual proximity indicator relies on Bluetooth beacon transmissions to determine the approximate location of the device. Audio can be played on the misplaced device to further pinpoint its location.

Important Links

- Device Tracker Downloads & Support
- Device Tracker Installation and Setup instructions
- Device Tracker User Guide